

UNIVERSITY OF YORK STUDENTS' UNION

Staff Protocol

Contents

Section	Page
1. Introduction	2
2. Specific Intent	2
3. Definitions	2
4. Staffing Matters and Elected Officers	3
5. The Responsibilities of Staff	4
6. Student Staff	5
7. Complaints	6

Originally Approved by: The Trustee Board	on: 17 th November 2011
Implementation date:	1 st August 2017
Reviewed date (by):	1st August 2017 (S Swiatkowski)
Manager responsible for implementation:	CEO
Trustee responsible for interpretation:	Chair of HR and Audit Sub-Committee

1. Introduction

- 1.1. The University of York Students Union (YUSU) has as its principle purpose the provision of opportunities for students at the University of York to experience education in the widest sense. To this end YUSU is structured as a collective self-governing organisation. Central to the resources of YUSU are the employed staff who provide for continuity, professional advice, managerial expertise and the day-to-day operation and implementation of policy. The purpose of this protocol is to clarify the relationships between students, their elected representatives and staff.
- 1.2. While each staff members will wish to establish their own particular working relationships, this written agreement, together with other agreements and contracts between staff and YUSU, will be recognised as contractual in the event of any dispute.
- 1.3. The CEO shall ensure that every Member of Staff and the Officer Group is issued with a copy of this protocol.
- 1.4. The terms of this protocol will apply to all staff irrespective of their position in the organisation and their status as a member/or not of a Trades Union.
- 1.5. Any breach of this protocol will be considered as a serious disciplinary matter.

2. Specific Intent

2.1. It is the specific intention of this Agreement to ensure that the YUSU shall:

- Comply with all Employment and Employment Protection Acts currently in force.
- Empower the YUSU Trustee Board to act with the full authority of the sovereign body of the Students' Union as the Employing Committee of YUSU.
- Protect the individual employee from breaches of confidentiality in respect of personal affairs and to ensure that contractual matters are dealt with only by the Trustee Board.
- To protect YUSU from any interference in the conduct of its policy-making by employees.
- To be committed to the effective implementation of an Equal Opportunities Policy.
- Maintain sound employment practices and good staff relations.

3. Definitions

3.1. In this document, the following definitions apply:

- 3.1.1. "Political Policy" is policy that is developed and approved by the elected officers through the democratic structures, e.g. affiliation to NUS, education funding policy.

- 3.1.2. "Policies" are documents, such as this one, largely developed by staff which provides frameworks and procedures for the day-to-day operations of the organisation, e.g. Environmental Policy, Health & Safety Policy.
- 3.1.3. "Staff" are individuals or groups of individuals who are employed by YUSU.
- 3.1.4. "Student Staff" are students at the University of York who are working during their period of study, but whose primary purpose at the University is as a student. Permanent staff that have chosen to undertake a course to complement their work will not normally be regarded as student staff.
- 3.1.5. The distinction between "Staff" and "Student Staff" in this document exists to provide guidance on issues of conflicting priorities. In the event of confusion as to the status of an individual staff member, guidance from the Trustees Board will be sought.

4. Staffing matters and elected officers

- 4.1. Elected officers provide political leadership to the organisation, defining political policy through democratic means. They represent the members of YUSU and work closely with staff to ensure that the operations of the Union, particularly those within an officer's portfolio, cater for, and are responsive to, the needs of the membership.
- 4.2. YUSU management shall take responsibility for ensuring that organisational direction is informed and influenced by the political agendas of elected officers.
- 4.3. In many instances, elected officers (in particular, but not exclusively, full time officers) work closely with staff members. Staff members and officers are expected to invest time and effort to ensure that productive working relationships are developed. Broadly, however, the work of staff is to be directed by the management structure, and Elected Officers' impact on the day-to-day work of staff should be limited to the development of political policy, discussions within the Trustee Board for Officer Trustees, and discussions with YUSU managers.
- 4.4. Courtesy between Officers and Staff is expected at all times and Officers will never instruct Staff without observing the requirements of the line management structure.
- 4.5. Relationships of an intimate nature between staff and officers should be avoided. When a relationship of this nature arises, it should be formally disclosed to a manager or Trustee to protect all involved from accusations or perceptions related to conflicts of interest.
- 4.6. The Trustee Board will be the only body with elected representatives empowered to discuss individual staff members, and to discuss matters relating to recruitment, appointment, remuneration and terms and conditions of staff.

4.7. All employee related discussions at Trustee Board shall be held in camera (closed session) and there shall be no published minutes of such discussions. The CEO will keep a written confidential record that will be countersigned by the Chair of the Trustee Board as being a true and accurate record of such discussions.

4.8. The elected officers of the Union should actively ensure that discussions on individual staff members, on conduct, performance, recruitment and of terms and conditions do not take place:

- In University or external media
- On online fora or websites
- In formal and informal union meetings

4.9. YUSU Trustee Board and its sub-committees shall be responsible for staff matters. The membership of the Trustee Board shall be as specified in YUSU's Articles of Association and shall be serviced by the CEO. The Trustee Board shall conduct its affairs in accordance with the provisions of the Articles of Association and its supporting Bye-laws and the policy of YUSU.

5. Responsibilities of Staff

5.1. Staff members are expected to advise elected Officers of the Students' Union on any matter that is within their area of work, but shall not seek in any other way to influence the policy-making process.

5.2. The President shall be the Press Officer of YUSU. Staff may not take part in any public discussion of YUSU policy, nor give public expression to views contrary to YUSU policies, including:

- In University or external media
- On online fora or websites
- In formal and informal Union meetings

5.3. Staff should not enter into discussion with Union members as to the performance of Union officers.

5.4. Staff may not seek to influence the outcome of the democratic processes of the Union, though they may contribute to the administration and fair operation of such processes.

5.5. Staff may not show support by the wearing of badges or the display of any campaign literature relating to any internal or external elections.

5.6. Unless defined as “Student Staff” in accordance with Section 3 above, the responsibilities and restrictions placed on staff members shall override the privileges of Union membership.

5.6.1. In practice:

- Staff members cannot participate in democratic meetings.
- Staff members should not stand or vote in any Union elections.

5.7. Staff may not be members nor participate in the activities of clubs and societies that give expression to political views or opinions that may undermine the roles of elected officers within YUSU.

5.8. Staff will develop professional working relationships with personnel from the parent Institution. At all times care needs to be taken not to compromise YUSU on issues concerning elected officers or any other member of YUSU staff.

5.9. The CEO is the designated senior staff member with responsibility for servicing and attending Trustee Board meetings and employed to provide professional advice and continuity in the organisations affairs.

5.9.1. The CEO will be in attendance at all meetings of Trustee Board. When such discussions directly relate to the CEO they will be asked to leave the meeting.

5.9.2. The CEO, after consultation with the Union President may appoint a nominee to attend a meeting in their place. Staff may not exercise a vote in any meeting organised under the auspices of the YUSU Articles of Association.

6. Student Staff

6.1. Student staff may be employed by YUSU to carry out specific duties within YUSU's employment structure. The procedures for the recruitment and selection of such staff shall be determined by the Trustee Board.

6.2. Student Staff shall enjoy the full rights and privileges of membership, save for any restriction placed on that staff member whilst on duty.

6.2.1. In particular:

- Student Staff may not campaign on an issue or in an election whilst on duty for YUSU.
- Points 5.1 to 5.8 above apply to Student Staff whilst on duty or acting as a staff member.

- Student Staff are permitted to speak at YUSU meetings but must not draw attention to the fact that they are members of staff and shall cover any staff uniform they may be wearing at the time.
- Student staff are precluded from raising any matters in relation to their employment with YUSU in any public forum or meeting.

6.2.2. Student staff may raise complaints or grievances about their employment through the line management structure, and have recourse to YUSU Grievance Procedure. The final body of appeal in serious complaints shall be the CEO and Student President.

7. Complaints

7.1. Procedure for complaints about staff

- 7.1.1. Any individual member of YUSU having cause for complaint or raises a grievance on a matter relating to any individual or group of staff employed by YUSU, should, in the first instance, raise the matter with the Union President.
- 7.1.2. The President shall raise the matter with the CEO who will investigate the complaint and report back to the President within 10 working days.
- 7.1.3. The President and CEO shall determine what, if any, further action is to be taken in relation to the complaint. YUSU discipline and grievance procedures may be invoked.

7.2. Procedure for complaints by staff

- 7.2.1. Any member of staff having cause to complain about the conduct or behaviour of a student shall raise the matter in confidence with their Line Manager.
- 7.2.2. The Line Manager will raise the matter with the President and inform the CEO. The complaint shall be investigated in line with the YUSU Code of Conduct and the Line Manager shall report back to the staff member once a decision has been made.

7.3. Discipline and Grievance Procedures

- 7.3.1. This Agreement does not affect an employee's right to access under YUSU discipline and grievance procedure.

ACCESSIBLE FORMAT INFORMATION

This document can be made available in large print and electronically upon request. If you require another alternative format please contact us to discuss your requirements.

Contact Details:

University of York Students Union

The Student Centre

James College

Newton Way

Heslington

York

YO10 5DD

Telephone: 01904 32 3724

Fax: 01904 32 4664

Email: enquiries@yusu.org